e-Builder Optimization

Use of e-Builder can be easily achieved with a computer and a broadband internet connection. Performance is typically driven from the speed of your internet connection as we are a web-based product versus your computer hardware specifications. However, there is a recommended base minimum desktop standard to maintain optimal performance:

Operating Systems: Windows 7 or later & OS X v10.8 or later

Supported Internet Browsers
- Internet Explorer™ 11.0 or later
- Google Chrome™ v 29.0.1 or later
- Mozilla Firefox™ 35.0.1 or later
- Safari™ 6.0.4 or later
- Safari for iOS™ mobile v6.1 or later
- Other browsers:(e-Builder is available on these other browsers, but some features might not work as expected.) Microsoft Edge, Google Chrome™ for iOS, and Google Chrome™ for Android

NOTE: As of our next scheduled release in June 2016, e-Builder will no longer support versions of Internet Explorer prior to IE 11. This is pursuant to Microsoft suspending support for all earlier versions of IE. For more information, see Microsoft's Supported Versions of IE. For information on feature-specific requirements, see e-Builder's Browser Compatability Chart.

Screen Resolution: The recommended screen resolution is 1280 x 1024 or higher. The minimum screen resolution required to support all e-Builder features is 1024 x 768. Lower screen resolutions do not always accurately display features such as Reports and Page Layouts.

Most users will need to make the following adjustments to their Internet Explorer settings:

I. Verify Administrator Status - To install the plugins you will need to be logged in as a local Administrator
> 1. Click on the Start Menu in the lower left-hand corner of the screen.
> 2. Select Control Panel.
> 3. Double click on User Accounts. If you do not see Administrator listed as one of the choices, you do not have administrator rights on the computer. Please contact your IT group for assistance.

II. Trusted Sites - Add e-Builder's websites as trusted sites on of your computer. To add e-Builder's websites as a trusted site:
1. Open Internet Explorer.
2. Click on Tools / Pop Up Blocker.
3. Select Pop Up Blocker Settings.
4. Click on the Trusted Sites icon, then the Sites button.
5. Enter https://*.e-builder.net and click Add.
6. Click Close.

III. Pop-up Blocker(s) - Internet Explorer has a built in pop-up blocker. To disable it for the e-Builder sites:
1. Open Internet Explorer.
2. Click on Tools / Pop Up Blocker.
3. Select Pop Up Blocker Settings.
4. Enter https://*.e-builder.net and click Add.
5. Click Close.

NOTE: Many users will also have a browser toolbar add-in (Google, Yahoo, etc.) with an additional pop-up blocker. Make sure to allow pop-ups from e-Builder on these as well.

IV. ActiveX Settings - Two ActiveX plugins must be installed on your computer (on the downloads page) to achieve full functionality in e-Builder. Please verify that all ActiveX controls are set to Enable or Prompt using the following steps:
1. Open Internet Explorer.
2. Click on Tools / Internet Options.
3. Select the Security tab.
4. Click on the Custom Level button.
5. Scroll through all the ActiveX controls and set them to Enable or Prompt.

NOTE: If you are experiencing problems installing the Multi-File Upload Tool, please run Internet Explorer with no Add-Ons, then install the plugin.

V. Download Plugins - To download and install the plugins:
1. Go to www.e-builder.net/component